



Dear Customer,

Through our developments, we are constantly expanding the range of our digital services. Our goal is to offer solutions that make your day-to-day work easier and smoother.

Starting from June 22, 2020, a new feature, 'Document upload' will be available within the e-post service that will allow you to turn to us with various queries by launching a 'Banking case'.

At the time of launch, the following banking cases will be available:

- request various certificates;
- open a new bank account (in addition to the existing ones);
- announce changes in company details;
- submit documents required for the assessment of requests that are linked to active banking transactions (credit application documents);
- upload other documents.

The new features will be available to you with the 'e-post Confidential Reader Right' that is currently in use.

We know that security and data protection are of utmost importance to you and also to our Bank, and therefore we will supplement the Confidential Reader Right with Document Management and Active Contract Management rights. This supplementation will allow you to further restrict the rights of Confidential Reader Right holders. Starting from June 22, 2020, the following services will be available with 'Disposal Right'.

Services available (operations executable) with Disposal Right		
Non-financial operation	Administrator (existing)	Download, request and upload (NEW) documents available with the Confidential Reader Right
	Document management (NEW)	Upload, enquire and download documents containing private person data, before closing the 'Banking Case'. Please note that documents containing private person data will be permanently stored amongst the electronic documents of the private individual concerned; after that only the given private individual will have access to them.
	Active Contract Management (NEW)	Enquire, download and upload documents containing sensitive details about active transactions, such as credit agreements, collateral agreements, etc.

If you wish to upload documents containing private person data when registering persons with disposal rights, you have to apply for the supplementary 'Document Management' right for users who already have the Confidential Reader Right. From June 22, 2020, our Corporate Customer Service staff will be at your disposal to help you with the drafting of the necessary contract amendment.

Please note that the Active Contract Management additional disposal right will be automatically granted to all e-post users having a Confidential Reader Right. This means that they can upload, download and enquire, in the e-post service, contracts and offers that contain Active Banking Transactions and their collateral. If you do not wish to grant this right to all users having a Confidential Reader Right, please notify your Relationship Manager or our Corporate Customer Service, to make any necessary contract amendments.