

**K&H Bank Zrt.**

1095 Budapest, Lechner Ödön fasor 9.  
K&H TeleCenter: +36 (1/20/30/70) 335 3355  
Corporate Customer Service: +36 1 468 7777  
Budapest 1851  
www.kh.hu • bank@kh.hu

## **declaration of consent**

**to the reversal of a credit transaction relating to my debit / credit card payment**

By signing hereunder, I, the undersigned, ..... (name)  
..... (place and date of birth)  
..... (mother's maiden name) give my consent to K&H Bank Zrt  
to debit my account with the amount of ....., which has been credited to my account  
pursuant to my complaint ref. .... made on ..... (date), provided that the POS  
merchant reimburses the transaction amount(s) in question. Based on this consent, the Bank  
will have the right to debit to my bank account an amount equal to the amount reimbursed by  
the POS merchant and credited to my bank account.

Date

Signature



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## information

**Please fill and sign this Declaration of Consent and return it to our bank through the K&H E-bank interface as an attached message.**

If you are a retail client, you can also **use the DÁP mobile application to sign the document and e-mail it to us at bank@kh.hu.**

You can also give your consent in person, at a bank branch, or by calling our TeleCenter and completing the phone identification process.

Document authentication with DÁP signature

(The DÁP electronic signature function is available only via the DÁP mobile application.)

1. download and fill in the declaration
2. log in to the DÁP mobile application
3. in the "Digital signature" menu, select "Start signing"
4. check your details
5. upload the document you wish to authenticate, as a PDF of maximum 30 MB file size
6. press "Review and sign" and then "Sign", and enter the signature password you had created previously
7. return the authenticated declaration by e-mail to bank@kh.hu

Thank you for your cooperation.