



announcement

Dear Clients,

Our customer service points operate primarily **with pre-booked appointments**, so **no waiting time service** is available to **Clients who arrive by appointment**. Clients who have a pre-booked appointment **are given priority**, except in the cases listed below, so the order of service is not determined by the queue numbers issued by the queuing system.

In cases requiring urgent action (account closure, complaint handling, stolen lost or blocked cash substitute payment instrument (e.g. bank card), fraud-related transactions), matters can be handled at the branch without making an appointment.

For smooth administration, we kindly ask you to schedule your visit in advance by using the following methods:

- in the mobile bank with the help of KATE
- on our website at idopontfoglalas.kh.hu
- by telephone on +36 1/20/30/70 335 3355
- or using the QR code below



Kind regards

K&H Bank